

INFORMATION ON DATA PROCESSING

This page describes how the site is managed with reference to the processing of the personal data of users who consult it, as well as the methods and purposes of processing personal data.

This information is provided pursuant to articles 13-14 of Regulation (EU) 2016/679 - hereinafter, GDPR to those who interact with the web services accessible electronically from the address: www.tesiocs.com

This site is the property of **TESIO COOLING SYSTEMS S.P.A.** which manages and maintains this site with the aim of providing information and communications regarding the products or services offered.

The information is provided only for the site in question and not for other websites that may be consulted through our links, of which **TESIO COOLING SYSTEMS S.P.A.** is not responsible in any way.

TESIO COOLING SYSTEMS S.P.A. with registered office in Moncalieri (TO) - 10024 - Via Vittime della Piazza della Loggia, 20 in its quality of Owner of the treatment of your personal data, pursuant to and for the purposes of EU Reg.to 2016/679 - GDPR, we hereby inform you that the aforementioned legislation regulates the protection of subjects whose personal data is processed and that this treatment will be based on principles of fairness, lawfulness, transparency and protection of your privacy and your rights.

Contact details of the Data Controller

The Data Controller can be contacted at the following addresses:

- Telephone: **Tel. 011 681 83 11 Fax. 011 681 83 18**
- Email: **it@tesiocs.com**

Your personal data will be processed in accordance with the legislative provisions of the aforementioned legislation and the confidentiality obligations provided for therein.

TYPES OF DATA PROCESSED

Browsing Data

The computer systems and software procedures used to operate this website acquire, during their normal operation, some personal data whose transmission is implicit in the use of Internet communication protocols. This information is not collected to be associated with identified data subjects, but by its very nature could, through processing and association with data held by third parties, allow users to be identified. This category of data includes the IP addresses or domain names of the computers used by users who connect to the site, the URI (Uniform Resource Identifier) addresses of the resources requested, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (successful, successful, error, etc.) and other parameters related to the user's operating system and computer environment. These data are used for the sole purpose of obtaining anonymous statistical information on the use of the site and to check its correct functioning and are deleted immediately after processing. The data could be used to ascertain responsibility in the event of hypothetical computer crimes against the site.

Data provided voluntarily by the user

- **SENDING COMMUNICATIONS TO OUR EMAIL ADDRESSES:** the optional, explicit and voluntary sending of e-mails to the addresses indicated on this site, for the sending of specific requests, involve the subsequent acquisition of the sender's address, necessary to respond to requests, as well as any other personal data included in the message.

Specific summary information is reported or displayed on the pages of the site prepared for particular services on request.

METHODS OF PROCESSING

The data are processed mainly with electronic and IT tools and stored both on computer supports and on paper and on any other type of suitable support, in compliance with the procedures set out in articles 6, 32 of

the GDPR and through the adoption of the appropriate security measures provided to prevent the loss of data, illicit or incorrect use and unauthorized access.

We inform you that, in order to provide a complete service, our portal may contain links to other websites, not managed by us. We are not responsible for errors, contents, cookies, publications of illicit moral content, advertising, banners or files that do not comply with current regulatory provisions and compliance with Privacy legislation by the sites we manage to which reference is made. To improve the service offered, an immediate report of malfunctions, abuses or suggestions to the following e-mail address: it@tesiocs.com

Your data will be processed only by personnel expressly authorized by the Data Controller.

PURPOSE OF THE PROCESSING AND LEGAL BASIS

The data processing will be carried out for the following purposes:

1. Site navigation. The legal basis for the processing is the consent of the data subject, pursuant to art. 6, par. 1, letter a) of the Regulation. The provision of data for these purposes is optional, but failure to provide it would make it impossible to browse the site;
2. to carry out obligations under laws or regulations. For this purpose, the processing is necessary to comply with a legal obligation to which the Data Controller is subject, pursuant to art. 6, par. 1, letter c) of the Regulation.
3. the protection of the Data Controller in court. For this purpose, the processing is necessary for the pursuit of the legitimate interest of the Data Controller pursuant to art. 6, par. 1, letter f) of the Regulation;

SUBJECTS TO WHOM PERSONAL DATA MAY BE COMMUNICATED

The personal data relating to the processing in question may also be communicated to subjects who are recognized as having the right to access your personal data by law or secondary and/or community regulations. Your data may only be communicated to competent and duly appointed subjects for the performance of the services necessary for the correct management of the relationship, with a guarantee of protection of the rights of the interested party. In addition, some data may be communicated and disseminated to the internet operators of which TESIO COOLING SYSTEMS S.P.A. uses for the management of its own domains.

Your personal data will not be disseminated in any way.

DATA RETENTION PERIOD

We would like to point out that, in compliance with the principles of lawfulness, purpose limitation and data minimisation, pursuant to art. 5 of the GDPR, the retention period of your personal data is established for a period necessary for the performance of the requested services and in compliance with the regulations in force regarding the storage of tax, tax and contractual documentation.

RIGHTS OF THE DATA SUBJECTS

1. The data subject has the right to obtain confirmation of the existence or otherwise of personal data concerning him/her, even if not yet recorded, and their communication in intelligible form.
2. The data subject shall have the right to obtain information:
 - a. the origin of the personal data;
 - b. the purposes and methods of processing;
 - c. the logic applied in the case of processing carried out with the aid of electronic tools;
 - d. the identification details of the data controller, the data processors and the representative designated pursuant to Article 5, paragraph 2;
 - e. of the subjects or categories of subjects to whom the personal data may be communicated or who may become aware of them in their capacity as designated representatives in the territory of the State, data processors or persons in charge.
3. The data subject has the right to obtain:
 - a. updating, rectification or, when interested, integration of data;

- b. the cancellation, transformation into anonymous form or blocking of data processed in violation of the law, including those whose retention is not necessary in relation to the purposes for which the data were collected or subsequently processed;
 - c. certification that the operations referred to in letters a) and b) have been brought to the attention, also as regards their content, of those to whom the data have been communicated or disseminated, except in the case in which this fulfilment proves impossible or involves the use of means manifestly disproportionate to the protected right;
 - d. data portability.
4. The data subject shall have the right to object, in whole or in part:
- a. for legitimate reasons to the processing of personal data concerning him/her, even if pertinent to the purpose of the collection;
 - b. to the processing of personal data concerning him/her for the purpose of sending advertising material or direct sales or for carrying out market research or commercial communication.
5. The data subject has the right to request the restriction of processing.

You can exercise your rights by sending an email to it@tesiocs.com or by sending a written request to the contact details specified above.

In addition, if the data subject believes that the processing of his or her data is contrary to the legislation in force, he or she may lodge a complaint with the Supervisory Authority for the protection of personal data pursuant to art. 77 of Regulation 2016/679 or submit a report pursuant to art. 144 of Legislative Decree no. 101/2018.

ANTISPAM SERVICE – RECAPTCHA

In certain sections of the website, i.e. on the data collection forms, we have implemented the Google reCaptcha anti-spam service provided by Google Inc.

Captcha is a type of security measure, known as Challenge/Response authentication that analyzes website traffic, processing the user's personal data, in order to protect the site owner, the site itself and users from spam, bot software, worms, spam bots, brute force attacks and password decryption by asking them to pass a simple test that proves that the user is a person and not a computer that is trying to hack a password-protected account.

COOKIE POLICY

This website uses different types of cookies. We use cookies to personalize content and to analyze our traffic. We also share information about how you use our site with our web analytics partners, who may combine it with other information you have provided to them or that they have collected from your use of their services. Cookies are small text files that can be used by websites to make the user experience more efficient. **To view the cookies on the site click here >**. The law states that we may store cookies on your device if they are strictly necessary for the operation of this site. For all other types of cookies we need your consent.

More information

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All About Cookies.org www.allaboutcookies.org

Wikipedia http://en.wikipedia.org/wiki/HTTP_cookie